



Vaccine Ordering Information Directly from Manufacturers

MMCAP routine vaccine contracts (this includes vaccines for the prevention of COVID-19 disease) allow for purchases directly with the manufacturers as well as through MMCAP contracted pharmaceutical wholesalers and vaccine distributors. This document contains ordering guidance for each company that offers direct sales.

Note: The following information is not related to influenza vaccines. Visit the MMCAP Member Portal or contact mmcap.infuse@state.mn.us for any influenza-related purchasing questions.

Products & Pricing

Complete MMCAP Products & Pricing information can be found online at <https://mmcap.mn.gov/>

Vaccines are also available through pharmaceutical wholesalers and vaccine distributors

MMCAP members who possess a pharmaceutical wholesaler account are able to procure routine vaccines from one of the MMCAP-contracted pharmaceutical wholesalers: AmerisourceBergen, Cardinal Health, or Morris & Dickson, depending on which wholesaler a given state has selected. MMCAP also has agreements with vaccine distributors to supply vaccines; those are currently: FFF Enterprises and Medico-Mart. For information on state wholesaler account selections, pharmaceutical wholesaler or vaccine distributor account set-up information, please contact MMCAP. See mmcap.mn.gov for contact information.

Obtaining MMCAP Contract Pricing

MMCAP members ordering directly with a manufacturer must contact the manufacturer's customer service department before their first purchase and indicate they are members of the MMCAP group purchasing organization (GPO). This will ensure you are connected to MMCAP contracts and receiving MMCAP contract pricing.

Federal Excise Tax

Many vaccine products are subject to Federal Excise Tax (FET). This tax must be paid. Government agencies are not exempt from FET on vaccines. The tax money is put into the Vaccine Injury Compensation Trust Fund, providing funding for the National Vaccine Injury Compensation Program to compensate vaccine-related injury claims for covered vaccines administered on or after October 1, 1988. See the [Health Resources Services Administration \(HRSA\) website](#) for more information, including the authorizing legislation.

Storage and Handling

Customers taking physical possession of vaccine product(s) are fully responsible for complying with all applicable federal, state, and local laws and regulations relating to the storage, handling, and distribution of such products.

Product Returns

Products must be returned to the entity they were purchased from, in accordance with the Vendors'/ manufacturers' return policies. To return product purchased directly from the manufacturers, contact manufacturer's customer service department for vaccine returns. Vaccines must be stored and handled according to individual product specifications.

DSCSA

Inquire with the Vendors for further information regarding obtaining traceability transaction information.

Bavarian Nordic

3025 Carrington Mill Boulevard

Morrisville, NC 27560

Customer Service = 1.844.375.4728

Website = <https://www.bavarian-nordic.com/>

MMCAP Contract #MMS2000353

Contract End Date: 6/30/2026

No direct option. MMCAP Contract does not allow for direct purchasing at this time.

Ordering. MMCAP Participating Facilities may order products through the MMCAP contracted pharmaceutical wholesalers and vaccine distributors.

GSK (GlaxoSmithKline)

2929 Walnut Street, Suite 1700

Philadelphia, PA 19104

410 Blackwell Street,

Durham, NC 27701

Customer Service=1.866.475.8222

Website= <https://www.gskdirect.com/gsk/en/USD/>

MMCAP Contract # MMS2000177

Contract End Date: 3/31/2026

Direct. For full direct purchase terms, see contract.

Ordering. There is no order minimum or handling fee. MMCAP Participating Facilities may place orders for any of the Vendor's vaccines either through MMCAP Authorized Wholesalers or directly from Vendor through <https://www.gskdirect.com/gsk/en/USD/> (the "GSK Direct Website"). MMCAP Participating Facilities purchasing vaccines from the Vendor will sign-up, accept, and abide with terms and conditions of the GSK Direct Website. A DEC form must be filled out signed and returned to GSK prior to purchasing GSK products.

Payment. MMCAP Participating Facilities shall pay for all regular orders, with payment to be received by GSK no later than thirty (30) days for cash payments or EFT payments from the date of the invoice. Unauthorized deductions are not permitted and are in violation of this offer and may result in delayed shipments. MMCAP Participating Facilities shall pay for purchases of GSK Products by check made payable to GSK or by electronic fund transfer (EFT). Payment must be sent to the following address:

GlaxoSmithKline Financial, Inc.

P.O. Box 740415

Atlanta, GA 30374-0415

If GSK does not receive payment within thirty (30) days from the date of invoice, GSK may elect to withhold shipment of GSK products. For further information on EFT, contact GSK Customer Financial Services at 866-334-7111.

Shipping. GSK will ship the product ordered to the address specified at the time of order in accordance with and subject to the terms and conditions of the GSK Direct Website. If product arrives in broken or damaged condition, the MMCAP Participating Facility shall insist upon carrier's agent noting the damage or breakage on the delivery receipt. GSK shall prepay all carrier charges and insurance against the MMCAP Participating Facility's risk of loss or damage to GSK products during carriage.

Returns. Please review GSK returns policy at

<http://www.gskvaccinesdirect.com/gsk/en/US/links/ReturnGoodsPolicy.html>

Dynavax Technologies Corporation

2100 Powell Street, Suite 720

Emeryville, CA 94608

Customer Service = 1.844.375.4728

Website = <https://www.dynavax.com/>

MMCAP Contract #MMS2501285

Contract End Date: 10/31/2029

No direct option. MMCAP Contract does not allow for direct purchasing at this time.

Ordering. MMCAP Participating Facilities may order products through the MMCAP contracted pharmaceutical wholesalers and vaccine distributors.

Merck Vaccines

351 N. Sumneytown Pike, UG4AB-15

North Wales, PA 19454

Customer Service= 1.877.829.6372

Website= <https://www.merckorders.com/landing-page>

MMCAP Contract #MMS2000315

Contract End Date: 3/31/2026

Direct. For full direct purchase terms, see <https://www.merckvaccines.com/wp-content/uploads/sites/8/2019/12/termsAndConditionsOfSale.pdf>.

Ordering. Products can be ordered directly through Merck. A customer must first establish an account with the Merck Order Management Center.

Website for Ordering: <https://ordering.merckvaccines.com/landing-page>

Payment. State, local, or tribal government entity: a two percent (2%) prompt payment discount may be earned on eligible Product purchases if an invoice is paid within 60 days from date of invoice; net 61 days (Merck in its sole discretion will determine which Product purchases are eligible for the prompt payment discount and eligibility will be noted on the invoice).

Merck mailing address for remittance:

Merck Co.

P.O. BOX 5254

Carol Stream, IL 60197-5254

Vendor accepts 3 forms of payment: Electronic, Check, and Credit Card (American Express, MasterCard, and VISA).

Returns. All **Merck EXPIRED product** returns are subject to the [Standard Terms and Conditions of Sale – Pharmaceutical and Vaccine products](#) distributed by Merck Sharp & Dohme LLC (“Terms and Conditions of Sale”). Return Authorizations (RA) will be required to ensure Merck product returns are processed. Please visit www.pharmalinkinc.net/MReturns/Login.aspx or call 800.257.3527 to create an account and generate an RA. Please send all return product to the following address:

PharmaLink

Receiving Department PLI-MRK

8285 Bryan Dairy Road, #160

Largo, FL 33777

If you have any questions, please contact the Merck Order Management Center at 800.MERCK.RX (800.637.2579), Monday through Friday, 8:00 AM – 7:00 PM, ET.

Moderna

5 Vaughn Drive, Suite 200

Princeton, NJ 08540

Customer Service = 1.866.663.3762

Website= <https://modernadirect.com/>

MMCAP Contract #MMS2300890

Contract End Date: 6/30/2026

Direct. For full direct purchase terms, see contract. All direct purchases are subject to Vendor's Terms and Conditions of Sale in effect at the time of shipment, copies of which are available upon request or at www.modernadirect.com.

Ordering. Visit <https://modernadirect.com/> to order.

Payment. Members may earn a 2% prompt payment discount for invoices paid within 60 days from the date of invoice.

Returns: Vendor's Returned Goods Policy and Procedure is provided in the contract as Attachment E. For Members making a Direct Purchase, the Vendor's. Returned Goods Policy and Procedure is also available at www.modernadirect.com. Please contact 1-866-MODERNA (663-3762) or email a request to sss@modernatx.com within three (3) business days to report product damaged or received in error. Expired product returns require a RA issued through Inmar. To request a RA from Inmar, please use one of the three options below.

- Access the Inmar website at <https://hrm.reskureturns.com/landing> and upload a PDF copy of your debit memo or Returns Request form
- E-mail document to rarequest@inmar.com
- Fax document to Inmar at 817-868-5343

Send returns to:

Inmar Rx Solutions

3845 Grand Lakes Way Suite 125

Grand Prairie, TX 75050

Pfizer

235 East 42nd Street

New York, NY 10017

Customer Service = 1.800.666.7248

Website= <https://primevaccines.pfizer.com/vaccine/en/USD/>

MMCAP Contract #MMS200245

Contract End Date: 6/30/2026

Direct. For full direct purchase terms, see contract.

Ordering. Visit <https://primevaccines.pfizer.com/vaccine/en/USD/> to order.

Customer Support contact information for vaccines:

Phone: 800-666-7248

Fax: 484-563-0825

Email: USCUSTS@pfizer.com

Shipping and delivery. On orders where Pfizer pays transportation charges, Pfizer reserves the privilege of shipping via a carrier of its own choice. Where expedited delivery, special handling or routing is requested by the customer and is approved by Pfizer, the difference in transportation charges will be charged to the customer. For after-hours or weekend emergency orders, Pfizer may apply a \$250 handling charge. All deliveries shall be made F.O.B. point of shipment. Title to the goods sold shall pass upon delivery of the goods to the carrier.

Minimum order requirement. The minimum order is \$250.00. Pfizer reserves the right to reject any order less than \$250.00. Accounts are limited to no more than one order per week per product per receiving location.

Payment. Products may have unique payment terms as provided by contract or as indicated on the Price List or Product invoice. Payments submitted via Electronic Funds Transfer (EFT) may add an additional four (4) days to the invoice due date. Payment must be in the bank on the discount date. Prompt pay discounts are an encouragement for prompt payment; discounts not taken at time of payment cannot be claimed at a later date. Credit Card Policy – Pfizer may accept select credit cards as a payment option for direct purchases of Products; however, the prompt pay discount is not available when payment is made by credit card, except for physician offices purchasing selected vaccines. For important information concerning the use of your credit card for the purchase of Products, including additional payment options for Prevnar® 13 and Trumenba®, please contact Pfizer Customer Service at 800-666-7248.

Returns. If merchandise arrives in broken or damaged condition, it is the customer's responsibility to ensure that the carrier's agent notes the damage or breakage on the delivery receipt. The transportation company acts as the agent of the customer/purchaser, and Pfizer is not responsible for loss of, damage to, or delay respecting the goods after delivery to the carrier. Pfizer shall assist, when requested, in formulating claims against the carrier, but Pfizer will not assume the responsibility of collecting claims against the carrier. For any loss or damage evident at the time of delivery, customer must make notation on the delivery receipt and report

to Pfizer within 7 business days of the date of delivery or 13 days from the invoice date. For concealed loss or damage, customer must report to the carrier and to Pfizer within 15 days after receipt of the shipment. In cases in which damage, shortage, or loss is not due to transportation causes, and if upon discovery, a customer promptly reports to Pfizer any such damage, shortage, or loss, Pfizer will investigate such report and take appropriate actions, which may include, but are not limited to, providing even exchange or credit for such damage, shortage, or loss as is directly traceable to any fault or negligence on the part of Pfizer.

To return COVID-19 vaccines from BioNTech and Pfizer

- ASSESS INVENTORY INITIATE RETURN PACK & SHIP PROCESSING REFUND OR CREDIT
- For questions, please email MRNAVaccines@pfizer.com or call Pfizer Customer Service at 1-800-666-7248
- ASSESS INVENTORY
 - Conduct an inventory count of remaining COVID-19 vaccines from BioNTech and Pfizer
- INITIATE RETURN
 - Go to <https://hrm.reskureturns.com/landing> to initiate the return
 - Existing Inmar customers should complete the online Return Authorization (RA) form
 - New customers will need to create an account or call 1-800-967-5952 prior to completing
 - the online form
 - Please contact Inmar Customer Service if you need assistance: 1-800-967-5952
 - PACK & SHIP
 - Pack the return materials in a container suitable for shipment and send returns to:
 - Inmar Rx Solutions, Inc.
 - 3845 Grand Lakes Way, Suite 125
 - Grand Prairie, TX 75050
 - ATTN: COVID-19 Vaccines Inventory Returns Program
- REFUND OR CREDIT
 - Account will receive a credit for eligible returns from their wholesaler
 - For orders purchased direct through Pfizer, a credit will automatically be processed. To request a check in lieu of a credit, customers may email their request to: GFSAMER_SAPCollections@pfizer.com

Sanofi Pasteur

1 Discovery Drive

Swiftwater, PA 18370

Customer Service = 1.800.822.2463

Website = <https://www.vaccineshop.com/>

Note that VaccineShop may allow purchases of other manufacturers' products but MMCAP Contract Pricing is only available on Sanofi Pasteur products.

MMCAP Contract #MMS2000294

Contract End Date: 6/30/2026

Direct. For full direct purchase terms, see contract.

Ordering. Visit www.vaccineshop.com to order. Phone orders are not subject to the additional membership online discount. Customer support is available at:

Phone: 1.800.822.2463

Email: vaccineshoppe.svc@sanofi.com

Shipping. Should any Member have a question regarding a shipment, please contact a Sanofi Pasteur Representative or call Customer Account Management at Sanofi Pasteur's corporate headquarters, toll-free at 1-800-VACCINE (1-800-822-2463), Monday through Friday, between 8:30 AM and 6:00PM Eastern Time.

Payment. Direct terms are 2% - 90/Net 91 for any items shipped, including partial shipments. Prompt payment discount does not apply to any appropriate Federal Excise taxes/Surcharges. An additional 1% savings is available for all orders placed online through www.vaccineshop.com.

Returns.

- A. Indirect sales: Product(s) not purchased directly from Vendor should be returned to the site of purchase under their terms of sales. Indirectly purchased product(s) can be returned to Sanofi Pasteur upon expiration for destruction only.
- B. Direct sales: All returns must comply with federal and state laws and regulations. With the exception of the products listed below, Sanofi Pasteur offers 100% credit (credit based on the invoice purchase price that is net of any prompt pay or other discount) upon expiration on all Sanofi Pasteur product(s) purchased directly from Sanofi Pasteur that are returned within 1 year after the expiration date. All expired Product(s) must be shipped prepaid to:
Sanofi Pasteur c/o Inmar, Inc.
4332 Empire Road, South Dock,
Fort Worth, TX 76155.
 - Collect shipments will not be accepted. All returns must have a Return Authorization form completed on the Inmar portal at <https://returns.healthcare.inmar.com>. Please contact Vendor Customer Service for instructions on returning product due to physical defect or for purchases not made directly from Vendor. All Product(s) manufactured by Vendor and returned to Vendor at Inmar, Inc. will be destroyed. If Members have any questions regarding the Return Authorization or Return

Goods Policy, please contact Customer Service at Vendor's headquarters at 1-800- VACCINE (1-800-822-2463).

- Vendor's Return Goods Policy is subject to change without prior notification, and does not provide any return rights for:
 - Imogam® Rabies-HT, Rabies Immune Globulin (Human) USP, Heat Treated
 - YF-VAX®, Yellow Fever Vaccine
- Vendor reserves the right to designate additional specific Products or Product configurations as not returnable for exchange or credit.
- Further, Vendor shall not be responsible for, and shall not accept returns of, Product(s) adversely affected by force majeure conditions, including but not limited to power outages, flood or other utility or weather-related occurrences.
- Vendor Representatives are not permitted to deliver or pick up Product(s) from Members for return.
- Vendor Representatives may offer information about the return policy; however, the ultimate decision and the responsibility for selecting the items and making the return rest with the Member.
- Vendor's Products supplied through the federal Vaccines for Children program of any other government program contract where Product(s) are purchased under special conditions will not be exchanged or replaced. Vendor will continue to accept these product(s) for proper disposal.

Valneva

4550 Montgomery Avenue, Suite 460

Bethesda, MD 20814

Customer Service = medinfo@valneva.com

Website = <https://valneva.com/>

MMCAP Contract #MMS2501249

Contract End Date: 6/30/2027

No direct option. MMCAP Contract does not allow for direct purchasing at this time.

Ordering. MMCAP Participating Facilities may order products through the MMCAP contracted pharmaceutical wholesalers and vaccine distributors.